



July 10, 2015

IMPORTANT RECALL INFORMATION

RE: Klean Strip Wood Bleach Kit (GWB19)

Dear Customer,

Barr sells a kit called Klean Strip Wood Bleach (GWB19) that consists of two gallons of materials, one each of Solution A and Solution B. We recently became aware of a quality problem that is negatively affecting its performance. According to field reports, the chemical reaction of contaminated product causes a moderate exothermic reaction when the product is mixed. Although it appears a small number of units are affected, Barr is going to conduct a product recall.

We reported the matter to the Consumer Product Safety Commission (CPSC) on July 6 out of an abundance of caution. While it will take a few weeks for Barr to coordinate the official recall announcement with the CPSC, we are going to begin the product recovery process now. Because our records indicate that you have purchased the product, we ask that you take the following steps:

1. Stop the sale of GWB19 immediately
2. Remove all units of GWB19 from store shelves now
3. Segregate your inventory so the quarantined product cannot be comingled or sold
4. Place the enclosed poster in a prominent area if you maintain either a retail outlet or a website
5. Ship the product back to W M Barr in the manner specified below.
6. If you are not the end user of the product, please send us contact information for your customers who purchased GWB19. You can send this information to:
lauren_phillips@wmbarr.com.

Please send your product back referencing this unique RMA # _____ on your shipment. We have made arrangements with Estes for you to ship the product COLLECT back to us. You can arrange a pickup of the product by contacting Robin L. Brugge at rbrugge@estes-express.com or 901-367-3501. When you contact Estes, reference the Barr Wood Bleach Buyback Acct # 3707632. Shipments should be sent to 2121 Channel Ave, Memphis, TN 38113. **Do not sell, donate or dispose of the product as it is against the law.**

Since this product consists of an oxidizer and a corrosive, it is categorized as a dangerous good by the Department of Transportation (DOT). As such, shipping activities of this product are regulated by the DOT and require certified packaging. If you need certified packaging or assistance with this shipment, please email lauren_phillips@wmbarr.com.

Thank you for your prompt attention to this matter. We appreciate your business and the trust you place in our products. We regret the inconvenience this will cause, but hope that you will understand that

it is the appropriate course of action. Should you have any questions, please do not hesitate to contact your sales representative.

Sincerely,

A handwritten signature in black ink that reads "Tim LaBeau". The signature is written in a cursive style with a long horizontal flourish at the end.

Tim LaBeau, VP of Sales

NOTE THAT THE CPSC WILL BE CONDUCTING INSPECTIONS TO DETERMINE IF THE DISTRIBUTORS AND RETAIL STORES ARE IN COMPLIANCE WITH THESE INSTRUCTIONS.